Services for Students and Student Activities

Office of Student Affairs

The Chinese University of Hong Kong is committed to providing its students with a holistic and balanced education, consisting of both formal and non-formal elements. The formal element is primarily academic pursuit, while the non-formal element includes non-academic and extracurricular activities and personal education. The Office of Student Affairs (OSA) aims to facilitate the all-round personal development and growth of students. OSA works with other functional units within and outside the University to provide quality non-formal educational experience to our students. It is our goal to meet students’ progressive needs and help them realize their potential as they advance along their educational path at the University. To achieve its goals, OSA provides a wide range of services and programmes mainly to full-time students.

Student Activities - OSA organises leadership development programmes for students, coordinates orientation and intervarsity activities, and liaises with and supports student associations. It also administers various student activity funds.

Student Amenities - OSA administers student amenities in various locations, the University swimming pool, and manages the International House, as well as on-campus student hostel residence for local, non-local and exchange students. It also helps to promote a green campus.

Services for Non-local Students - To help non-local students to tackle adjustment issues, OSA provides a learning enhancement service and off-campus housing information. OSA also promotes on-campus cultural diversity by organising a variety of activities.
Student Counselling and Development - Professional counsellors provide psychological counselling services to full-time students. Programmes and workshops are organized to promote mental health education as well as to facilitate students’ psychosocial development.

Social and Civic Engagement - OSA supports the I.CARE Programme to encourage students to care about the society and strengthen students’ sense of civic duty.

Career Planning and Development - OSA is committed to providing career guidance and facilitating students’ career development. It also provides a range of services and programmes that help students to enhance their career skills and employability. In addition, an off-shore internship programme is organised every summer.

Other Services - OSA provides special services and facilities to students with disabilities to support their learning and campus life. It also conducts surveys of student profiles and graduates’ employment prospects.

For further information on services offered by OSA, please visit www.osa.cuhk.edu.hk.
Library Facilities

The Chinese University of Hong Kong Library is one of East Asia’s major academic research libraries attracting students and scholars to its rich and extensive print, online and special collections. The Library comprises the University Library and six other Libraries - the Elisabeth Luce Moore Library at Chung Chi College, the Ch’ien Mu Library at New Asia College, the Wu Chung Multimedia Library at United College, the Li Ping Medical Library at the teaching hospital in Shatin, the Architecture Library and the Lee Quo Wei Law Library.

With over 2.6 million print volumes, 4 million online books, more than 130,000 journal subscriptions and 760 databases, the Library welcomes 2.5 million visits per year. Collections reflect The Chinese University of Hong Kong’s bilingual and multicultural environment. Highlights from our rare books collection and archives include Yuan dynasty books, literary manuscripts from a Nobel Prize winner and the largest collection of oracle bones in Hong Kong. Postgraduate students are encouraged to use our Special Collections to identify primary source research materials.

Access to the electronic collections and the Library’s catalogue of print materials is available from the Library’s website at www.lib.cuhk.edu.hk. Books can be borrowed from any of the libraries, and with the Library being a part of the Hong Kong Academic Library Link (HKALL), students can also borrow from any of Hong Kong’s seven other University Grants Committee funded universities.

The Library offers inspirational facilities, with over 4,000 study spaces across its seven libraries. The needs of postgraduates and researchers are met with a Research Commons designed for interdisciplinary collaboration, plus a new Digital Scholarship Lab which is a technology-rich space designed to support digital scholarship research and collaborative research projects. The Lab features a large 5 m (W) x 2 m (H) visualisation wall and computers installed with specialist software to support e-research. Individual study rooms are bookable by PhD students. Throughout the libraries there are extensive PC facilities and WiFi. During the semester a 24/7 study space is available in the Learning Garden at the University Library, the Architecture Library and all year round at the Li Ping Medical Library.

Librarians offer specialist support in person, via email or phone, and Library orientation sessions are organised for new students. Workshops of interest to postgraduates are held throughout the year on topics such as reference management or how to get published. Information guides and news about all of the Libraries are available on the Library website.

Using the CUHK Library is a key factor for success with your postgraduate studies.
Library Opening Hours

University Library, Chung Chi College Library, New Asia College Library, United College Wu Chung Multimedia Library and Lee Quo Wei Law Library
Monday- Friday 8:20 a.m. - 10:00 p.m.
Saturday  8:20 a.m. - 7:00 p.m.
Sunday  1:00 p.m. - 7:00 p.m.

Learning Garden at the University Library and Learning Commons at the Wu Ho Man Yuen Building
Open 24/7 during semesters for CUHK staff and students only

Architecture Library
Monday- Friday  7:30 a.m. - 10:00 p.m.
Saturday  7:30 a.m. - 10:00 p.m.
Sunday  No Services
The Architecture Library is open 24 hours for students and staff of the School of Architecture.
Staffed hours are 11:00 a.m. – 7:00 p.m. Monday to Friday.

Li Ping Medical Library
Open 24 hours a day, seven days a week
Staffed services/Book stacks:
Monday- Friday  9:00 a.m. - 7:00 p.m.
Saturday  9:00 a.m. - 4:30 p.m.
Sunday  No Services

Legal Resources Centre at the Graduate Law Centre in the Bank of America Tower
Monday- Friday  8:45 a.m. – 9:30 p.m.
Saturday  9:00 a.m. – 6:00 p.m.
Sunday  Closed

Any changes in this schedule will be posted at the entrances to the libraries, and on the Library Home page.
Information Technology Services Centre (ITSC)

The ITSC provides a comprehensive IT infrastructure and a range of services, and integrates information technology into almost every facet of university life.

1. IT Facilities - User Areas and Learning Commons

The User Areas (1/F, Pi Ch’iu Building) and the Learning Commons (6/F, Wu Ho Man Yuen Building) are both equipped with computing, printing, scanning and photocopying services. They also provide students with functional spaces for facilitating their private and collaborative work.

2. MyCUHK - University Portal

MyCUHK, the one-stop University portal, offers personalized access to the Chinese University Student Information System (CUSIS), University administrative systems, cloud e-mail services, library services, a wide range of online services and campus information. Through CUSIS, students can manage personal particulars, enroll in courses, view official grades, print transcripts, submit applications (e.g. outgoing exchange applications, financial aid and scholarship applications), make online payments, etc.

3. Network Connection

The entire campus, including classrooms, student hostels, teaching blocks, academic and administrative buildings, is connected to the University Campus Backbone Network via high-speed 10 Gigabit or Gigabit Ethernet links.

While on campus, students can enjoy Wi-Fi service in libraries, classrooms, student canteens, student hostels and most of the student common rooms and indoor communal areas. Student residents can also access the campus network and the Internet through network ports that are available in student hostel rooms.

When off campus, students can connect to the campus network through commercial broadband service providers using a virtual private network (VPN) connection. Under the WiFi Hotspot Partnership Programme, registered users can enjoy free Wi-Fi Internet access at hotspots throughout Hong Kong and at many overseas universities.

4. eLearning Systems and Tools

Various systems and tools are offered by ITSC to enrich the online learning experience of students at the University. The most important one is the CU eLearning System (Blackboard Learn) launched in August 2012. It allows teaching staff to set up course websites so that students can access online learning materials, submit assignments, participate in class discussions, take quizzes online etc. Other systems and tools that are used to support teaching include CUHK on iTunes U and Lecture Recording System.

5. Information Security

Under the University Software License Programme, each CUHK student is entitled to a free copy of antivirus software for their computer protection. Besides, the ITSC has set up an Anti-Spam and Anti-Virus (ASAV) Gateway to protect the University e-mail system against attacks. Students are also encouraged to learn good IT practices to safeguard personal information and sensitive data through workshops and trainings.

6. ITSC Training Programme

Workshops, web-based training courses and online training materials are available to equip students with knowledge in software applications as well as information security.

7. Further Information

- Webpage: http://www.cuhk.edu.hk/itsc
- Facebook: https://www.facebook.com/itsc.cuhk
- During office hours:
  - Duty-consultant: Service Desk at User Areas (1/F, Pi Ch’iu Building) and Learning Commons (6/F, Wu Ho Man Yuen Building)
- Hotline: 3943 8845
Cultural / Recreational / Sports Facilities

The Office of the Arts Administrator

The Office of the Arts Administrator is responsible for presenting and organising arts programmes, promoting and coordinating campus-wide arts activities, and providing educational opportunities in arts for students in relation to their wholistic development. Since 2009-10, the Office has launched a Student Cultural Ambassador Scheme to provide subsidies for students to watch performances and a platform to share their arts experiences. From time to time, the Office also invites artists and critics to give talks on cultural issues. Furthermore, “CU Culture Trail” guided tours are regularly held for students and the public to re-discover the land and spirit of the University campus. In order to enhance the arts and cultural atmosphere of the University campus, the Office of Arts Administrator publishes a monthly Chinese University arts calendar “Embark” to cover arts and cultural activities on campus, which is mailed to all departments and units and obtainable at libraries, student hostels and canteens, and other prominent spots on campus. Copies can be mailed, on a monthly basis, to staff and students on request. The electronic version of “Embark” and related information are available at www.oaa.cuhk.edu.hk.

Sports Facilities

To promote students’ interest in physical activity, the University provides a variety of sports facilities, including two sports fields, five gymnasia, a swimming pool, twelve tennis courts, six squash courts, ten fitness rooms and a Water Sports Centre.

The Sir Run Run Shaw Hall

With a seating capacity of 1,438 and experienced housing and backstage staff, the Sir Run Run Shaw Hall is the biggest professionally-equipped theatre in the University suitable for holding ceremonies, assemblies, meetings, lectures and examinations, and for staging concerts, drama and dance performances, film shows and exhibitions. Booking for cultural activities is welcomed. For further information, please visit www.srrsh.cuhk.edu.hk.

Sports Facilities

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The Sir Philip Haddon-Cave Sports Field features a 400-metre all-weather track, football pitches, an archery practice field, two archery practice cages, two golf practice cages and a climbing wall. The Lingnan Stadium Sports Field boasts an all-weather jogging track, football pitches, six outdoor basketball courts, two outdoor handball courts and an outdoor volleyball court. Both sports fields provide covered spectator stands and floodlit facilities.

Each of the four gymnasia (the New Asia College Gymnasium, United College Gymnasium, Shaw College Indoor Multi-purpose Sports Hall and Yeung Ming Biu Indoor Sports Centre) houses badminton courts and basketball/volleyball courts. In addition, there is a table tennis room/dance studio and fitness room in the vicinity of each. At Pommerenke Student Centre in Chung Chi College, a multi-purpose hall, houses badminton courts and a basketball court.

Kwok’s Building, which accommodates six squash courts, is adjacent to the University Sports Centre. The Shaw College campus offers an outdoor basketball court, and there is a 50-metre outdoor swimming pool next to the Benjamin Franklin Centre. Finally, the Water Sports Centre is located on the Tolo Harbour shoreline, and open to all students, staff members and alumni.
University Health Service

The University Health Service provides on-campus medical, dental and health promotion services to full-time students and staff members and their dependants. Our medical team includes eight physicians, five dental surgeons and other allied health professionals. The health clinic is equipped with a minor operating theatre, a dispensary, a medical laboratory and a physiotherapy unit to provide primary medical and dental care services. For specific or more serious medical conditions, the clinic can arrange referrals to specialists.

The Health Education Unit organises regular talks, student activities, awareness campaigns and vaccination programmes.

The Dental Unit provides both preventive and curative services, as well as dental prostheses.

Appointments can be made via telephone, internet or in person. Medical services are generally free of charge, while the Dental Unit charges a nominal fee.

Medical Clinic
Appointments : 3943 6439
Enquiries : 3943 6422
Internet booking : www.uhs.cuhk.edu.hk
UHS Homepage : www.cuhk.edu.hk/uhs

Dental Unit
Appointments / Enquiries : 3943 6412

In case of emergency, members of the University should seek prompt treatment at the Accident and Emergency Department of the Prince of Wales Hospital in Shatin or any Hospital Authority hospital. To call an ambulance, please dial 999.

Postgraduate Halls

The Postgraduate Halls (PGH) consist of six buildings: the Jockey Club Postgraduate Hall (PGH 1), Chiang's Building - PGH 2, Inter-University Hall (IUH) - PGH 3 and Halls No.4 to No.6, offering about 1,100 hostel spaces in total. As demand is greater than the total number of hostel spaces, hall accommodation is not guaranteed. Non-local students should apply for hostel places before arrival to Hong Kong.

Please visit the PGH website at www.pgh.cuhk.edu.hk for up-to-date information, including hostel fees, application periods and procedures.